



TB10051

<b>Topic:</b>		<b>TB No.:</b> 10051	<b>Date:</b> 17/01/2020
<b>Affected Machines:</b>	MIX boilers UC3/UC8	<b>Priority:</b> Low	<b>Created By:</b> Gareth Fitzpatrick
<b>From Serial No.:</b>	All Software Revisions to date	<b>Created For:</b>	Customers
<b>From Date:</b>	>0317 <0320 (mmyy)	<b>Pages:</b> 1	

## MIX defaulting to factory settings when powered down

Level of difficulty to modify: **Low**

### Issue:

- The MIX UC boiler resets to factory default settings, this includes temp, volume, mode of operation when powered down.  
This means that the font is disabled after a power reset.
- The issue **only occurs if the first button on the font is set to the ambient temperature setting (15C)** See Fig 1.0

### Solution:

- A simple Workaround for MIX UC boilers with serial range >0317 <0320 – is to move the ambient temperature to buttons No two or three.



Fig 1.0

- For UC boiler >0320 (with Revision 1.18 software) this will be fixed in the code and no change or consideration of this issue is required.