



Marco Warranty Agreement Updated June 2026

Thank you for choosing Marco Beverage Systems for your beverage equipment needs. We are confident that you will be satisfied with its performance and reliability. This document sets forth the terms and conditions of our warranty.

Manufacturer's Warranty

Marco Beverage Systems certifies that our commercial equipment will be free from defects in materials and workmanship under normal use and service for a period of 2 (two) years from the date of purchase. The 2-year warranty period begins once the unit has left our warehouse.



WHAT IS COVERED

During the two-year warranty period, Marco will repair or replace any part or component determined to be defective in materials or workmanship. The method of remedy—repair or replacement of parts—will be at Marco's discretion.

During the first year of the warranty period, Marco will cover labor costs associated with repairs required due to a warrantable defect. If a service call is performed and the issue is subsequently determined not to be covered under the warranty, the customer will be responsible for all applicable service call charges.

The labor warranty does not apply to equipment purchased from Marco under wholesale pricing.

This warranty does not cover damage caused by:

1. Improper Installation

The equipment must be installed by a professional technician and must comply with all electrical, mechanical, and plumbing codes. Installation requirements are listed

2. Improper Operation

The equipment must be used as it is intended and designed for both purpose and function.

3. Improper Water Supply

Including excessive or inadequate water pressure, flow rate fluctuations, and/or water quality outside of recommended specifications, leading to mineral deposits, corrosion, or performance irregularities.



4. Improper Voltage

Equipment must be installed at the voltage indicated in the owner's manual and on the serial plate.

5. Adjustments and Cleaning

Resetting of circuit breakers, temperature adjustments, and programming are the responsibility of the equipment owner. Owners are also responsible for proper cleaning and regular maintenance.

6. Freight Damage

Equipment is shipped FOB. If equipment is damaged during transport, it is the responsibility of the freight carrier, and any damage must be noted prior to accepting delivery (on waybill) at the time of delivery. Damage must be reported to Marco and to the carrier within 48 hours of delivery, otherwise no claim can be accepted.

7. Misuse, Abuse, Neglect, or Improper Maintenance

Will not be covered by the warranty.

8. Unauthorized Modifications or Alterations

Will not be covered by the warranty.

9. Normal Wear and Tear or Cosmetic Damage

Will not be covered by the warranty.

Warranty Service:

If you believe that your equipment is not working as designed due to a defective part or workmanship, please contact your equipment supplier or the Marco Customer Solutions team.

Contact Information:

Phone: 206.641.7677 or 206.641.7692 x 2

Email: us.support@marcobeveragesystems.com