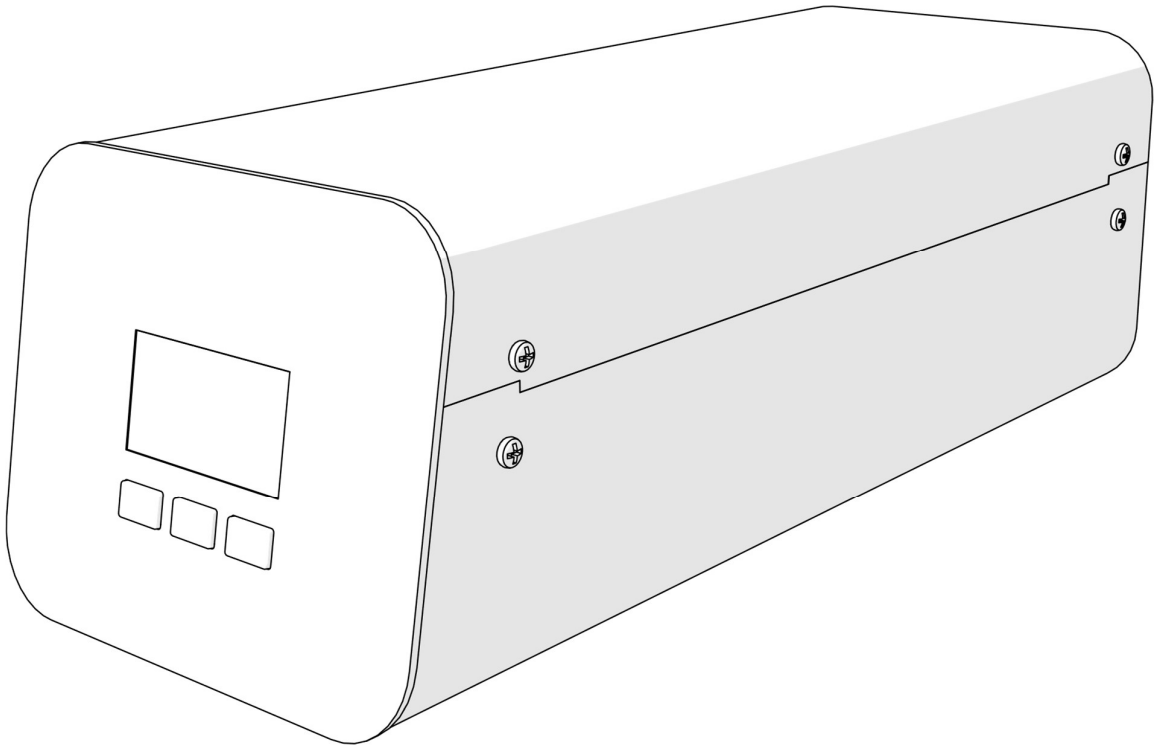
POUR'D Control Box
Service Manual



1000944#
1000944EU
1001944US#
1000945#
1001945US#

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CONTENTS:

1. Introduction 3
2. Safety Instructions 3
3. Specifications 4
4. Installation 5
   - 4.1 Control Box Installation 7
5. Menu Navigation 11
   - 5.1 User Settings 11
   - 5.2 Advanced Settings 12
6. Routine Maintenance/Internal Access 15
   - 6.1 Top Lid Removal 15
   - 6.2 PCB Replacement 16
   - 6.3 Power Supply Removal 16
   - 6.4 Pump Removal 17
   - 6.5 Flowmeter Removal 18
   - 6.6 Solenoid Valve Replacement 19
7. Diagnostics/Trouble Shooting 20
8. Electrical Schematics 21
9. Spare Parts 23

1. INTRODUCTION

The information provided in this manual is intended to assist in the installation and maintenance of the Marco POUR'D Control Box. Please read the instructions carefully to prevent accidents and ensure an efficient installation.

This manual is not a substitute for any safety instructions or technical data affixed to the machine or its packaging. All information in this manual is current at the time of publication and is subject to change without notice.

Only technicians or service providers authorised by Marco should carry out installation and maintenance of these machines.

Marco accepts no responsibility for any damage or injury caused by incorrect or unreasonable installation and operation.

2. SAFETY INSTRUCTIONS

When using electrical appliances, basic safety precautions should always be followed to prevent the risk of fire, electric shock, burns, or other injuries or damages.

- **Read all operating and safety instructions carefully.**
- **This appliance must be placed/installed on a horizontal flat stable surface.**
- **The ambient temperatures this appliance should operate within are 5 °C - 35 °C.**
- **This appliance may be placed in self-service areas if attended to by trained personnel.**
- **Risk of flooding, the hose supplied with the machine is non-toxic food quality tested to 190psi. However, a hose is not a permanent connection. It is, therefore, advisable to switch off machine and close the stopcock valve when boiler is not in use, e.g. overnight etc.**
- **The utmost care has been taken in the manufacture and testing of this machine. Failure to install, maintain and / or operate this machine according to the manufacturer's instructions may result in conditions that can cause injury or damage to property. If in any doubt about the serviceability of the machine always contact the manufacturer or your own supplier for advice.**
- **This machine is not intended for use by persons (including children) with reduced physical, sensory, or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the machine by a person responsible for their safety.**
- **Children should be supervised to ensure that they do not play with the machine.**
- **In the event any wires are damaged, such wires can only be replaced by experts or professional after service staff from the manufacturer after service department or similar function departments.**
- **CAUTION - Risk of fire and electric shock. Only to be used with manufacturer's specified power cord set. Marco p/n 1501506 (USA), 1501488 (EU), 1501489 (UK/Ire).**
- **This appliance should not be installed in an area where a water jet could be used to clean it.**
- **Access to the service area of the appliance is restricted to persons having knowledge and practical experience of the appliance and the relevant safety and hygiene requirements.**

3. SPECIFICATIONS

Control Box:

		POUR'D 1000944#, 1000944EU, 1001944US, 1000945#, 1001945US#
Performance	**Ratio**	12:1 up to 30:1
	Minimum Delivery	120ml
Electrical	**Mains Connection**	Earthed Mains Plug to IEC 230vac (UK – 3-Pin Plug, BS1363) (EU – CEE7 Schuko) (US (120v – NEMA 5-15)
	Rating	@220 – 240V 50/60Hz 40W @120v 50/60Hz 40W
Plumbing	**Fittings**	0.75" BSP (or 3/8" Compression for US versions) food grade inlet hose supplied.
	Required Pressure	0.1-1Mpa (14.5-145psi)
Dimensions	**Height** **Width** **Depth**	139.7mm (5.5 inch) 157.5mm (6.2 inch) 382.6mm (15.1inch)

4. INSTALLATION

4.1 Control Box Installation

Electrical Installation:

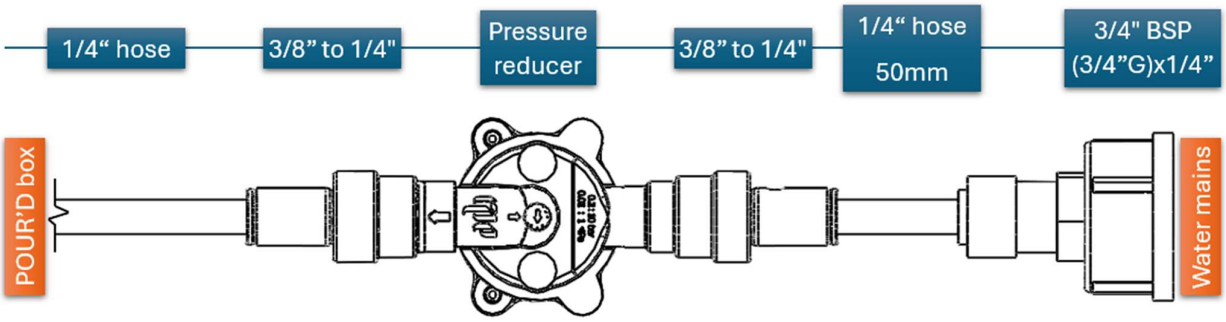
- Electrical specification: 40W-220-240VAC-50/60Hz
  40W-120VAC-50/60Hz
- A moulded IEC C19 CEE7 EU / NEMA 5-15, 15A/125V power cord is provided. This should be plugged into the IEC connection on the rear of the control box and plugged into a suitable power outlet.
- When installing the machine, always observe the local regulations and standards.

Plumbing Installation:

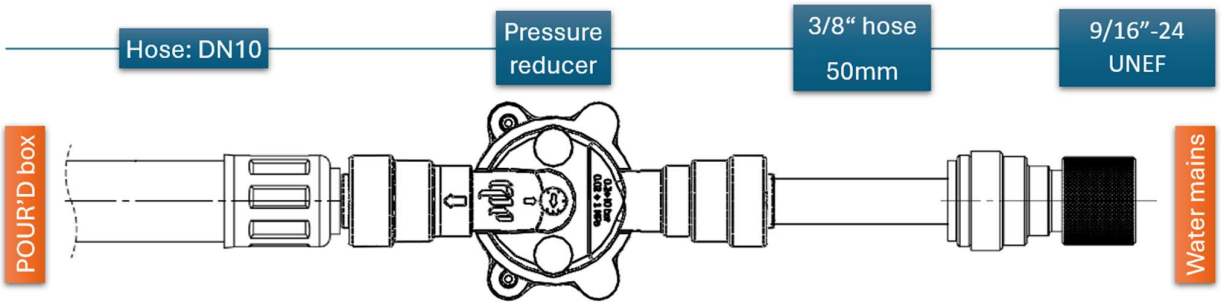
To Mains water

Pressure required (limits): 0.1-1Mpa (14.5-145psi)

- Fit the water inlet connector 3/4" BSP female (3/4”G)x1/4” Pushfit fitting.
  For US versions use Hose Water Inlet 9/16”-24 UNEF.
- Fit the 1.2 Bar pressure reducer straight after the inlet connector using 50mm ¼” hose and Reducer Connector 3/8" - 1/4 " 2off. Pain attention to flow direction.



For US versions use 50mm 3/8” tube straight after 9/16”-24 UNEF water connector.



Caution: Please pay attention to right alignment of Pressure Reducer indicated by arrow.

- Turn on the water to flush any impurities, dust etc. from the inlet hose and water pipe. Allow several litres through.
  Connect the 1/4" hose to the water inlet of the POUR’D Control Box using the 3/4" BSPF fitting provided.
  For US versions connect the 9/16”-24 UNEF hose open end to the Control Box.
- After connecting to the font, turn on mains water and check for any leaks.

To Font

- Fit both water and concentrate outlet hoses from Control Box to Font.
- Long 1/4" Font Line for Concentrate
- Short 1/4" Font Line for Water

To Concentrate

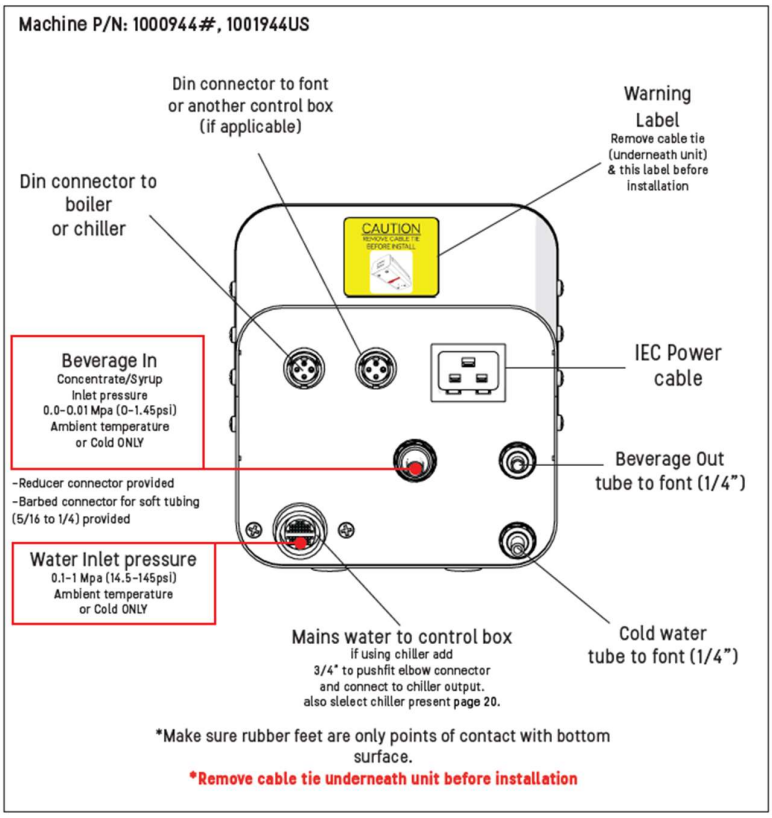
- Fit barbed 5/16” - 1/4” connector to concentrate inlet.
- Connect 1/4” ID PVC hose to barbed connector (this can be replaced by a reducer and a LDPE 1/4" hose for syrups)

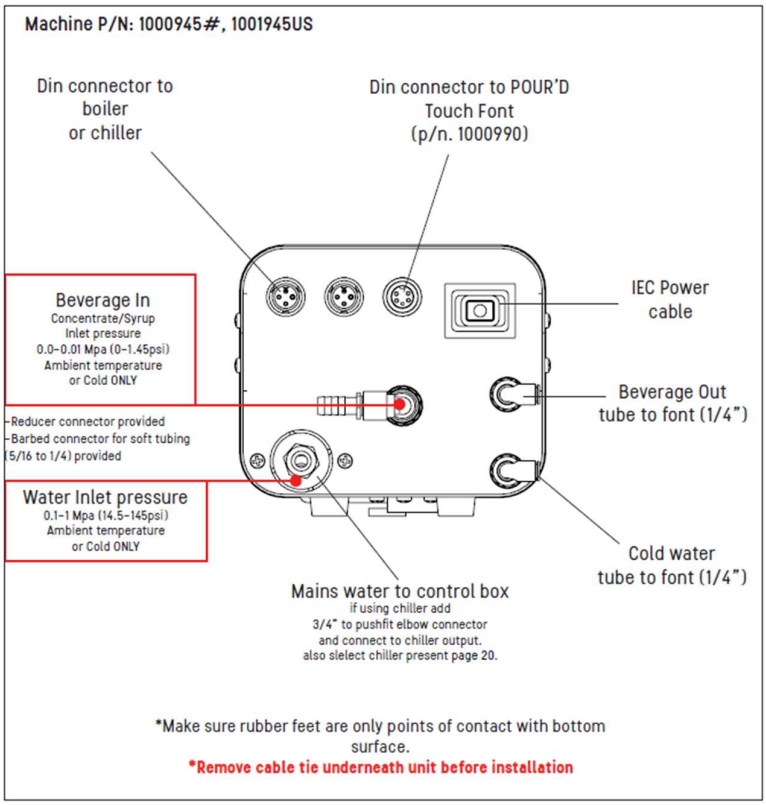
To Chiller (if available)

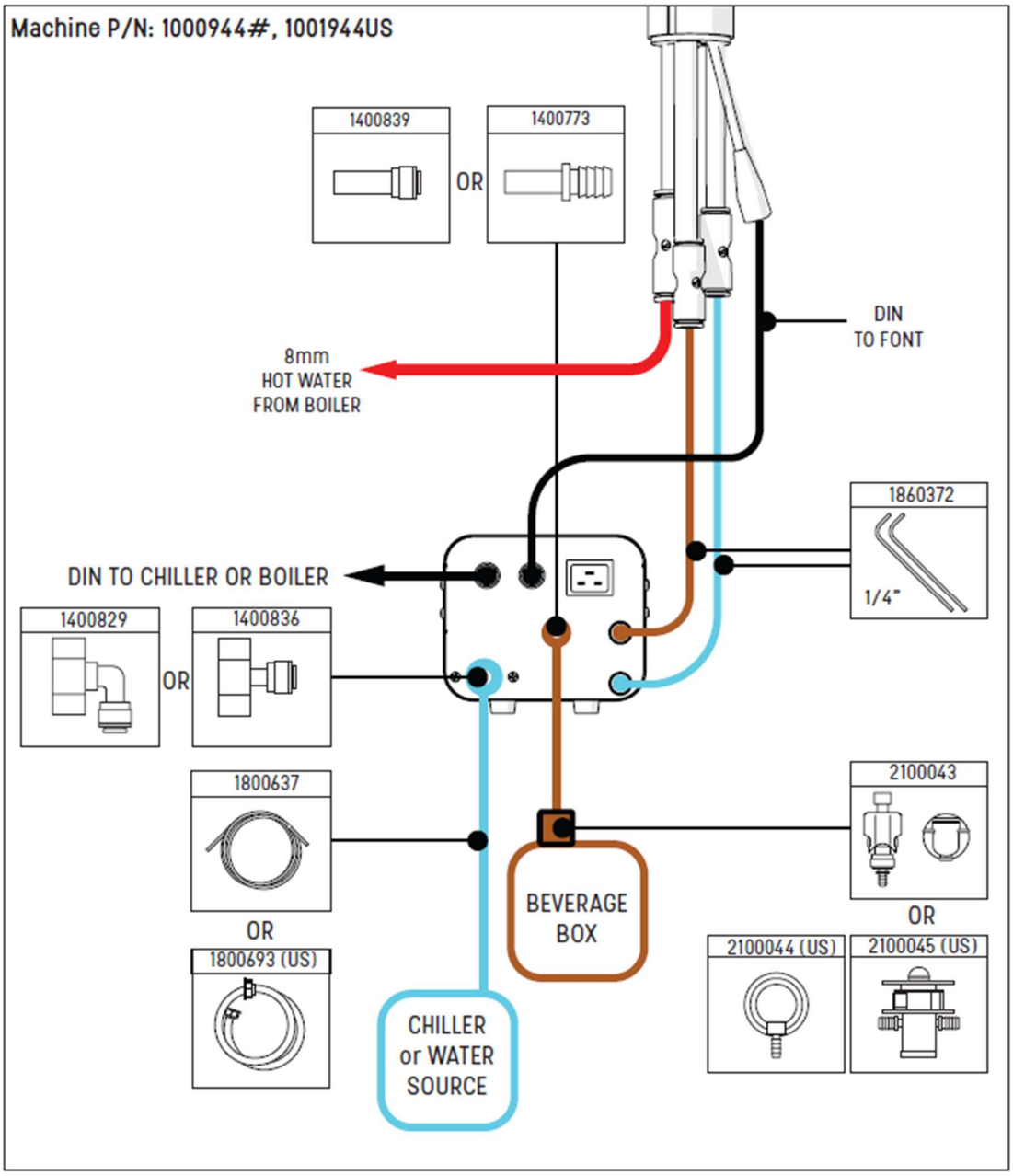
- Fit the water inlet connector 3/4" BSP female (3/4”G)x1/4” Pushfit fitting.
- Connect both machines through Hose LDPE 1/4"

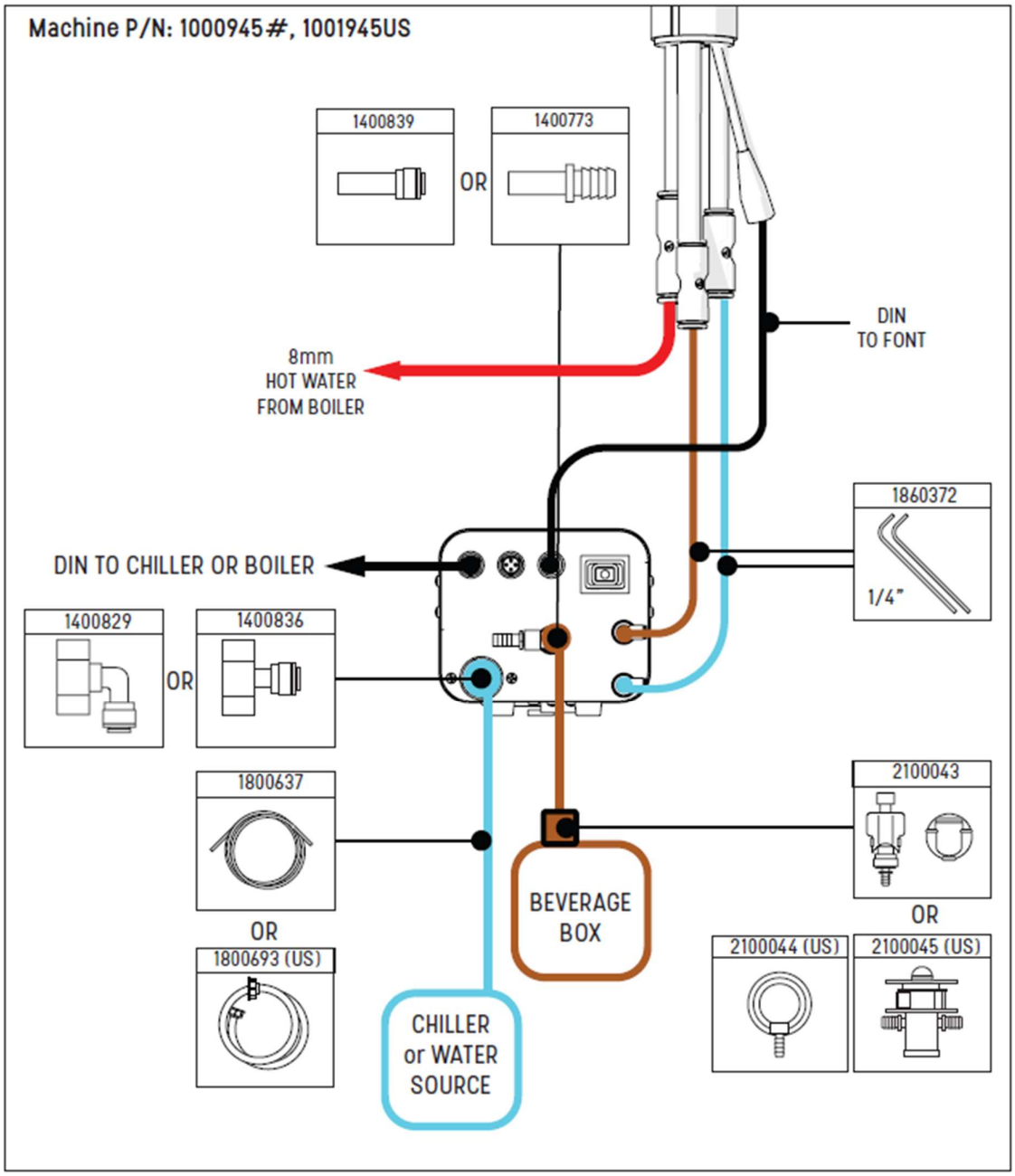
NO DIRECT PLUMBING FROM BOILER TO CONTROL BOX

4.1 POUR'D Control Box Installation (cont.)






Machine P/N: 1000944#, 1001944US
1400839
OR
1400773
DIN
TO FONT
8mm
HOT WATER
FROM BOILER
1860372
1/4"
DIN TO CHILLER OR BOILER
1400829
OR
1400836
1800637
OR
1800693 (US)
BEVERAGE
BOX
2100043
OR
2100044 (US)
2100045 (US)
CHILLER
or WATER
SOURCE


Machine P/N: 1000945#, 1001945US
1400839
OR
1400773
DIN
TO FONT
8mm
HOT WATER
FROM BOILER
1860372
1/4"
DIN TO CHILLER OR BOILER
1400829
OR
1400836
1800637
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1800693 (US)
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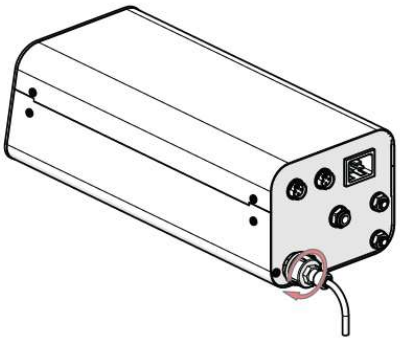
OR
2100044 (US)
2100045 (US)
BEVERAGE
BOX
CHILLER
or WATER
SOURCE

1.



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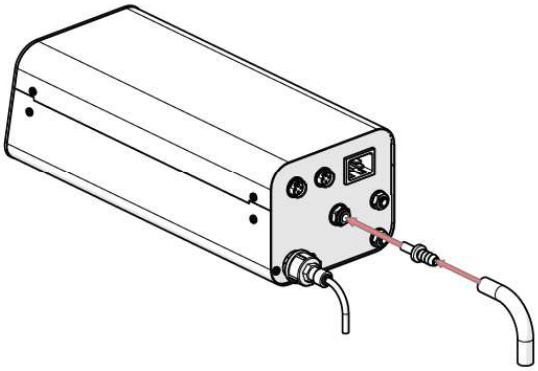

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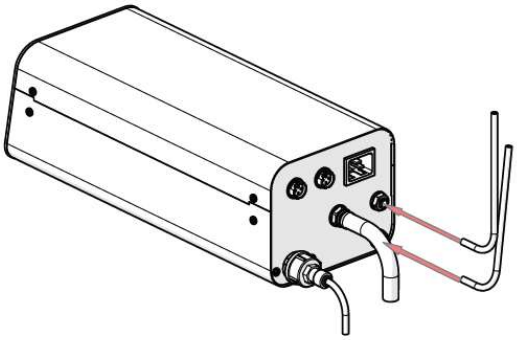

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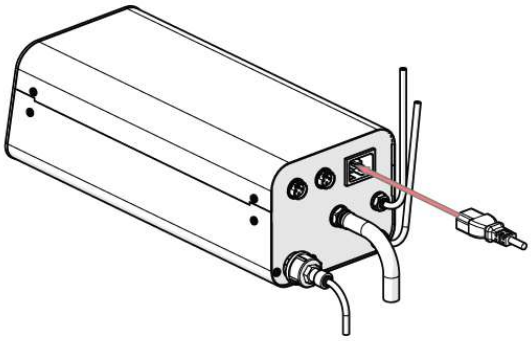
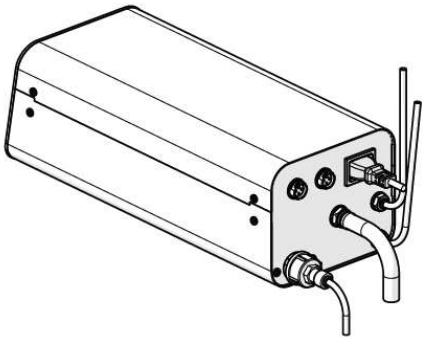


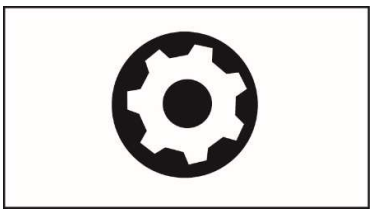
5.



5. MENU NAVIGATION

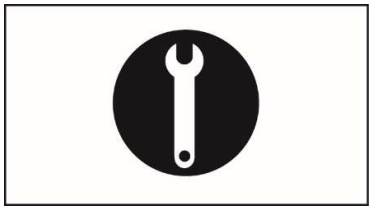
There are 3 menu 'levels' to the POUR'D settings.

Level 1 – User Settings



Enter by pressing all 3 buttons simultaneously.

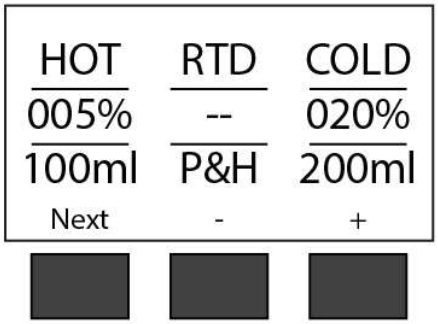
Level 2 – Advanced Settings



Enter by pressing all 3 buttons simultaneously for > 3 <6 seconds.

5.1 LEVEL 1: User Settings

The screens displayed to the User depend on which machine type the software has been set to.



- Top row: Sets the desired mixing mode. (E.g., if there is a boiler, by selecting hot, the concentrate mixed with hot water will be dispensed.)

- Middle row: Sets the percentage of concentrate delivered for that drink.

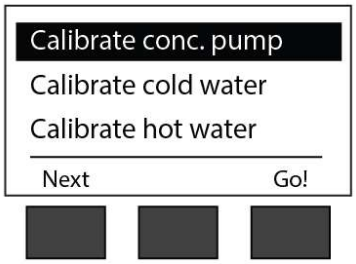
- Bottom row: Sets the overall dispense volume.

Press **'NEXT'** to cycle through each value shown on the screen.
Press **+ or –** to adjust a value.

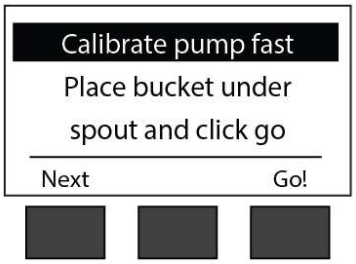
5.2 LEVEL 2: Advanced Settings

(Hold all 3 buttons simultaneously for >3 <6 seconds).
For calibration you will need a container and a scale.

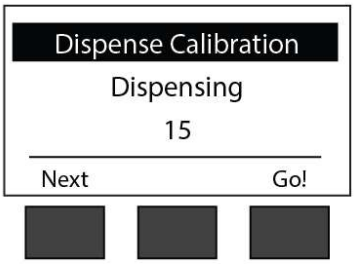
5.2.1 Calibration Concentrate Pump



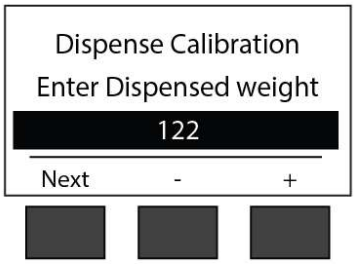
1. Press Go! To enter Concentrate Pump calibration



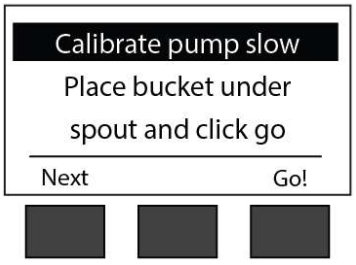
2. It's a two-stage calibration. First FAST speed mode



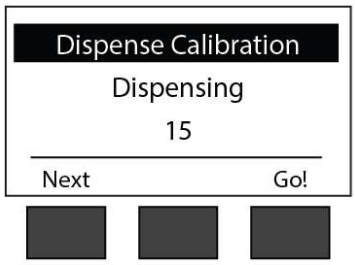
3. Press Go! To start dispensing



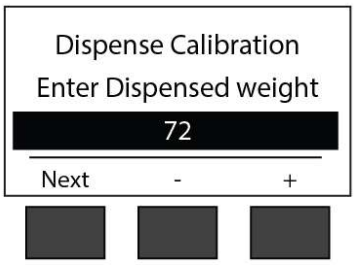
4. Use "+" or "-" write the result and press next.



5. Second SLOW speed mode Click Go! When ready.

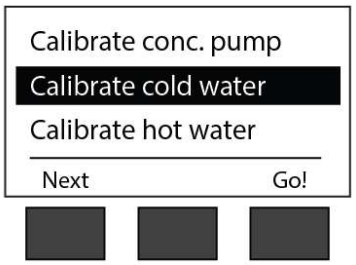


6. Press Go! To start dispensing

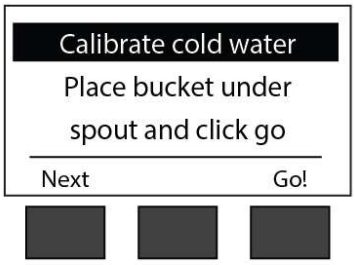


7. Use "+" or "-" to write the result and press next

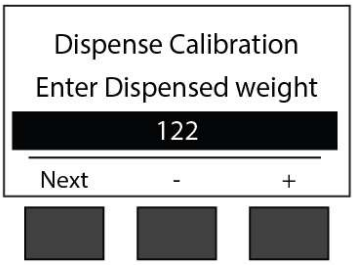
5.2.2 Calibration Cold Water



1. One stage calibration Click Go! When ready.

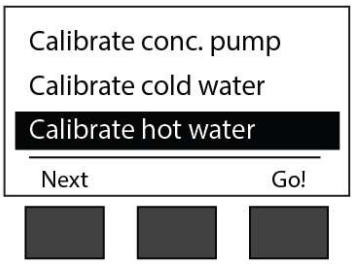


2. Press Go! To start dispensing

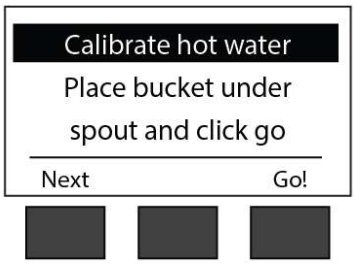


3. Use "+" or "-" to write the result and press next

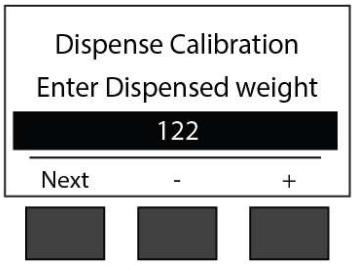
Calibration Hot Water (IF THERE IS A BOILER)



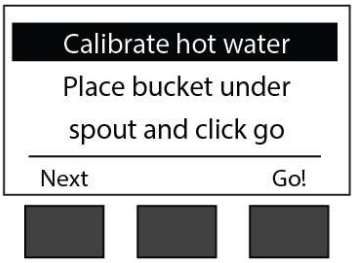
1. Two stage calibration
   Click Go! When ready.



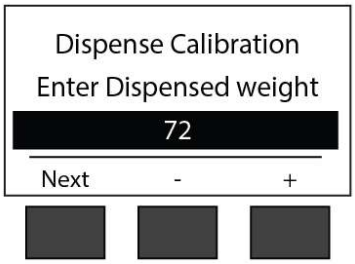
2. Press Go! To start dispensing



3. Use “+” or “-“ to write the result and press next



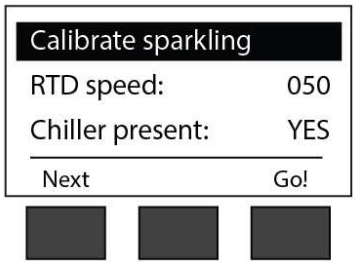
4. Second stage calibration
   Click Go! When ready.



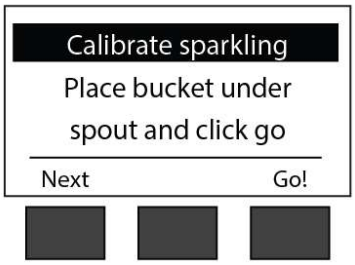
5. Use “+” or “-“ to write the result and press next.

The difference between both dispense, is time. POUR’D will adjust itself to have the correct amount delivered.
This way the length of the hot water line isn’t an issue.

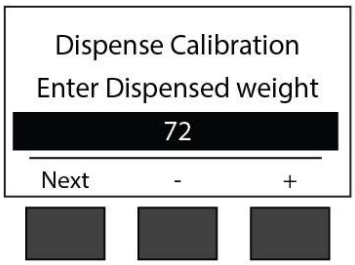
5.2.4 Calibration Sparkling Water (IF THERE IS A CHILLER)



1. One stage calibration
   Click Go! When ready.

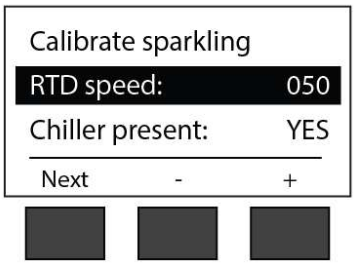


2.Press Go! To start dispensing



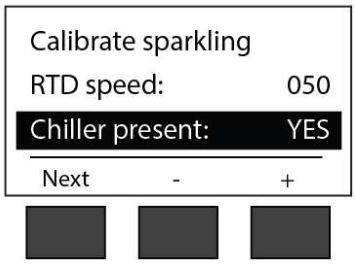
3.Use “+” or “-“ to write the result and press next

5.2.5 Concentrate Pump Speed



Pump speed comes preset to 50% as is the ideal speed for this product.

5.2.6 Chiller presence



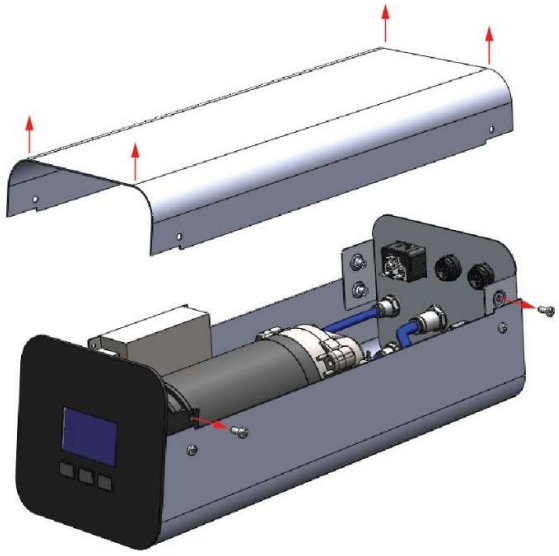
Chiller needs to be activated to be able to dispense cold and sparkling water

6. ROUTINE MAINTAINENCE/INTERNAL ACCESS

Maintenance should be carried out by Marco approved technicians only.

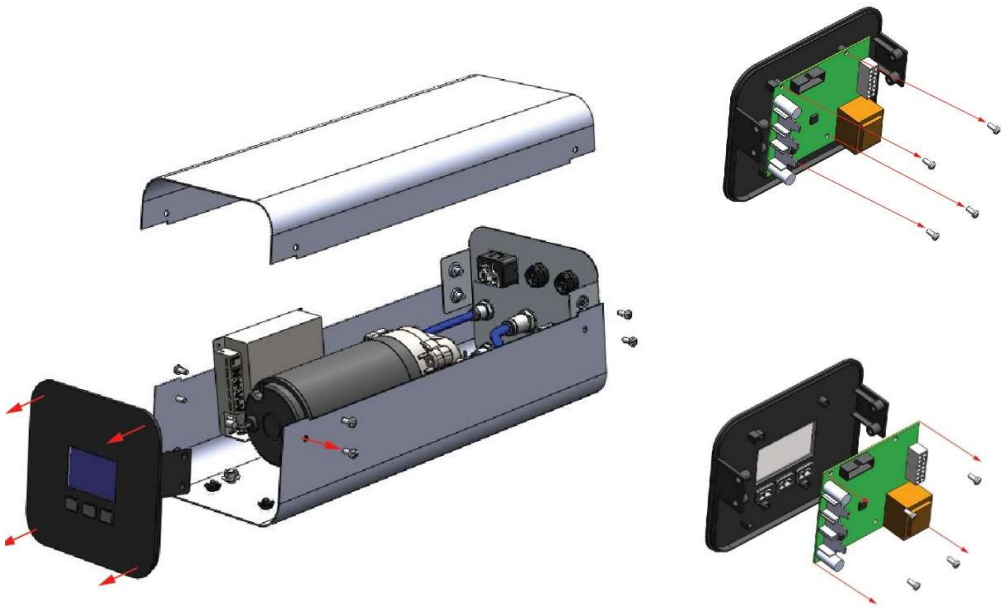
6.1 Top Lid Removal:

1. Remove the Top Sides screws from the sides.
2. Pull the Top up



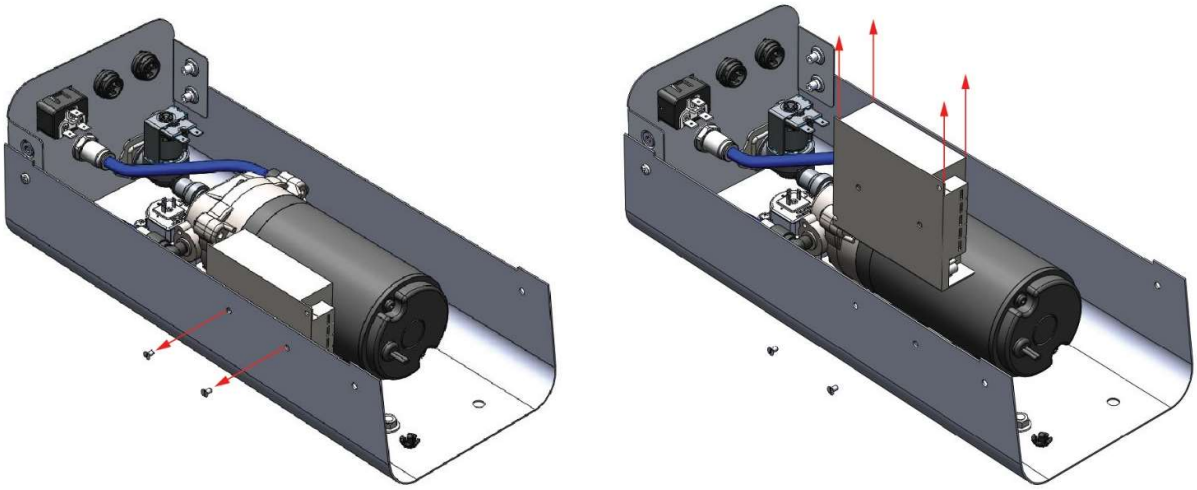
6.2 PCB Replacement:

1. Remove the 2 Low Front screws.
2. Pull the front fascia panel and disconnect the wiring.
3. Remove 4 screws to release PCB from Front Fascia panel.



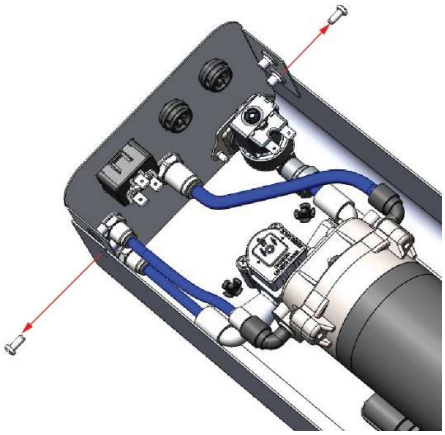
6.3 Power Supply Removal:

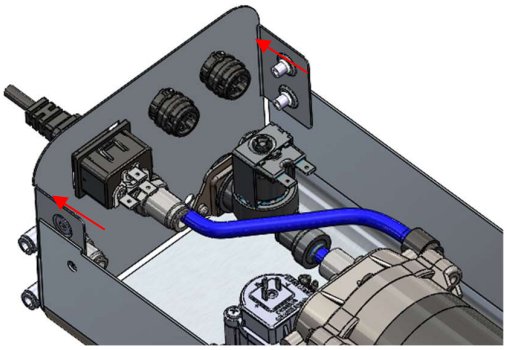
1. Remove two side screws
2. Unscrew wiring connected to Power Supply.
3. Pull Power Supply up

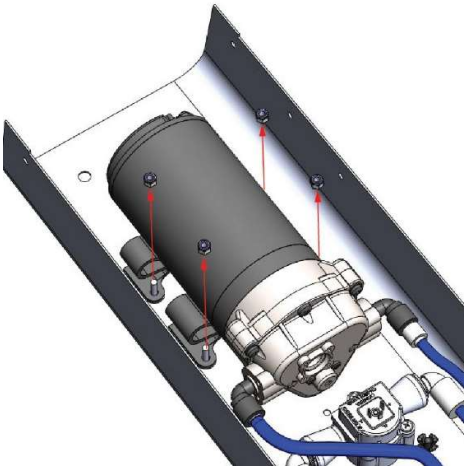


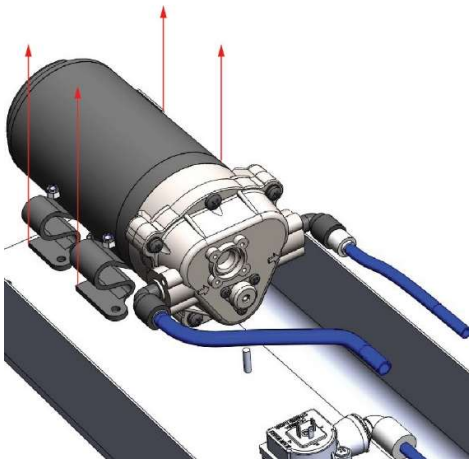
6.4 Pump Removal:

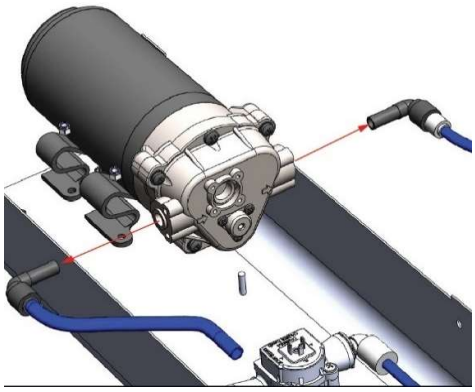
1. Remove the screws holding the back panel but keep the back panel in place. Removing the screws will give you a little extra room to help remove the tubes connected to the pump.
2. Careful disconnect all hoses going to the pump.
3. Remove 4 nuts that holds the pump in place.
4. Pull the pump up.
5. Remove both elbows push fit connectors.





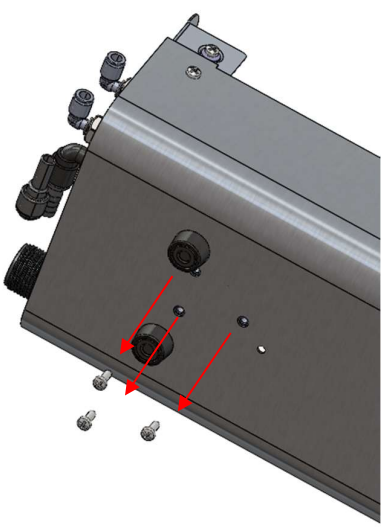


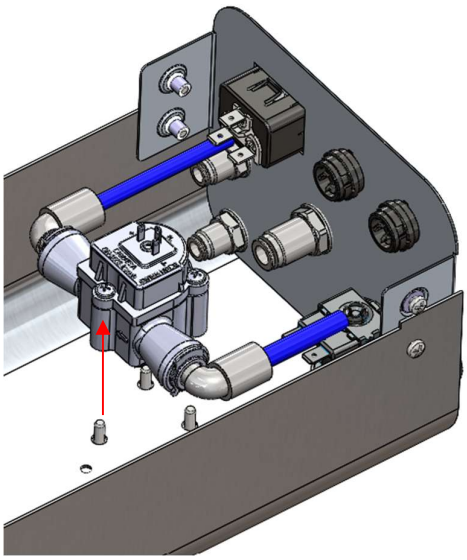


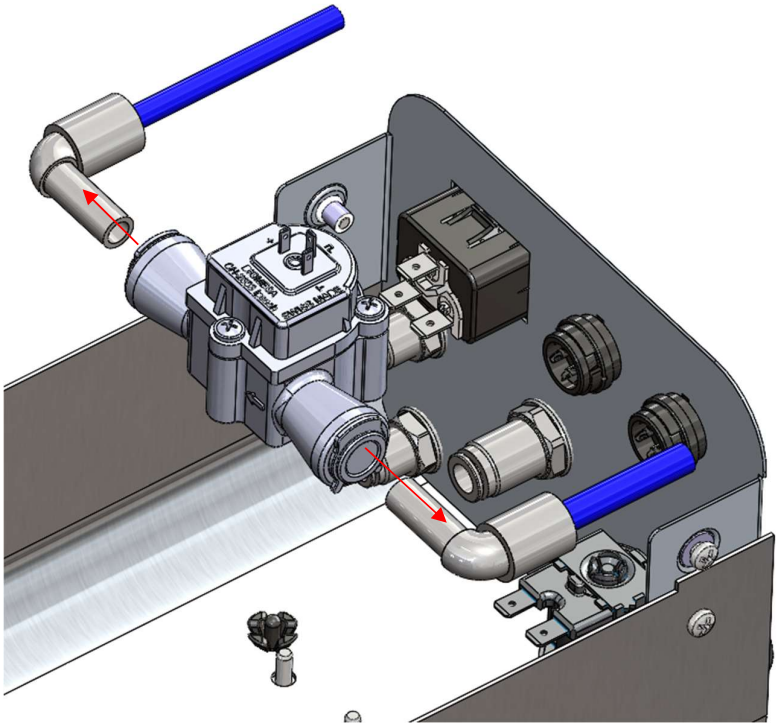


6.5 Flowmeter Removal:

1. Turn the machine upside down and remove the three screws.
2. Flow meter will be loose and ready to remove
3. Remove both elbow connectors.







6.6 Solenoid Valve Replacement

1. Remove screws holding the solenoid to the Rear Panel.
2. Solenoid is free to be replaced.

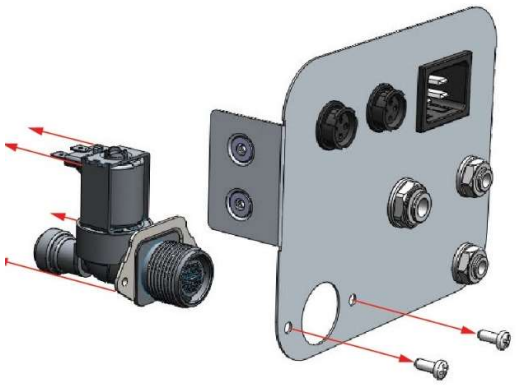


Figure 1.1000944# model

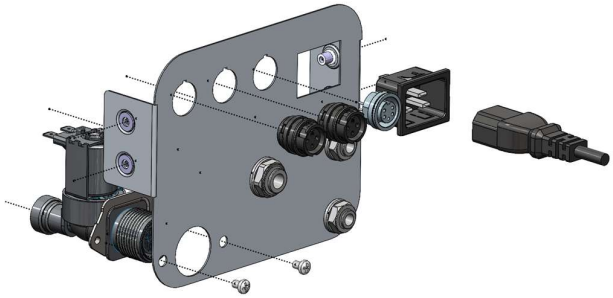
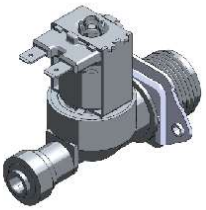
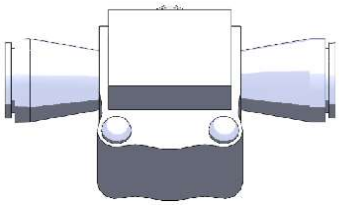
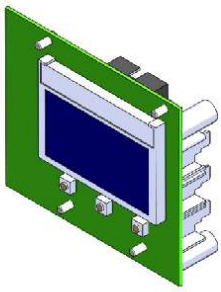


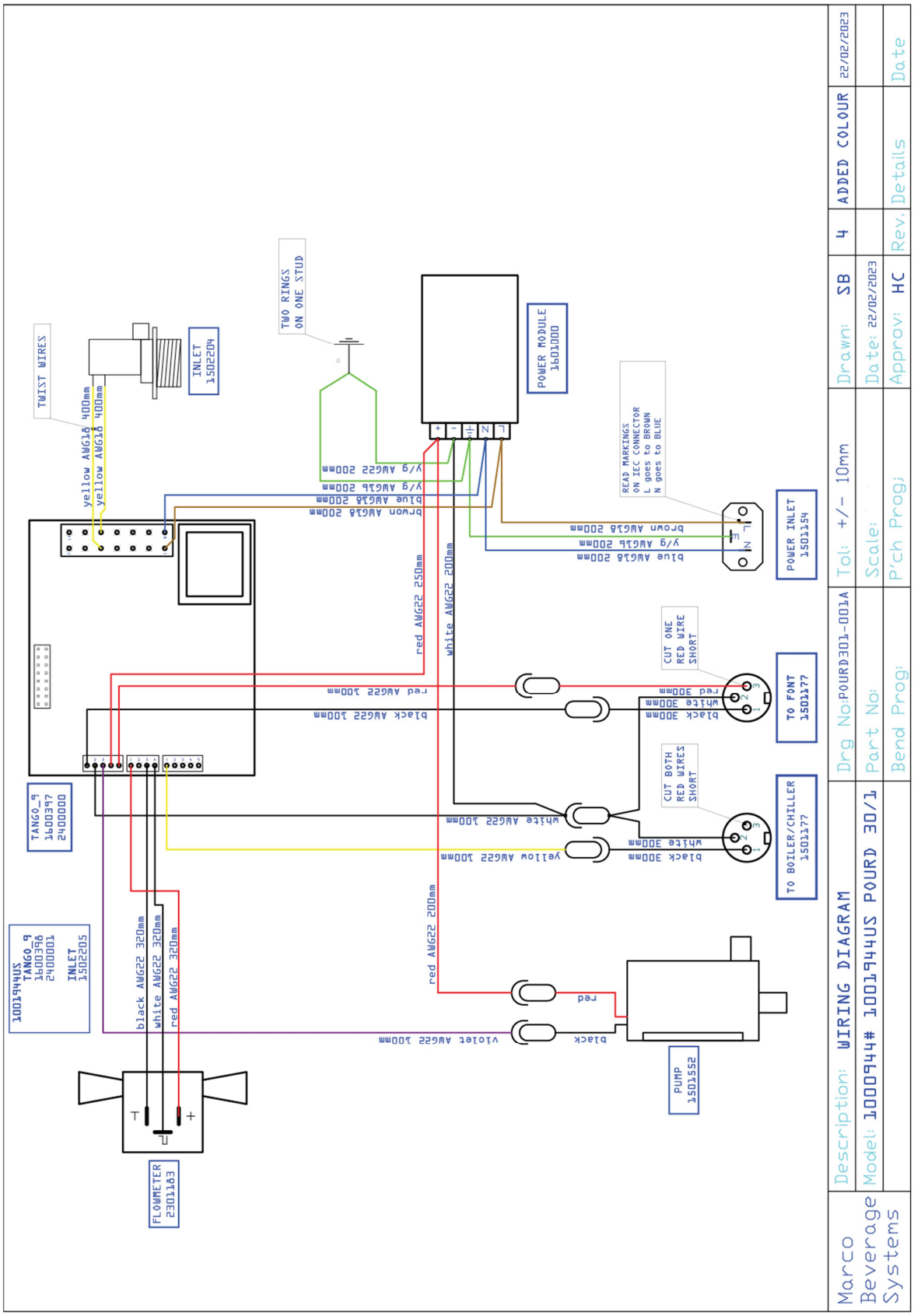
Figure 2. 1000945# model

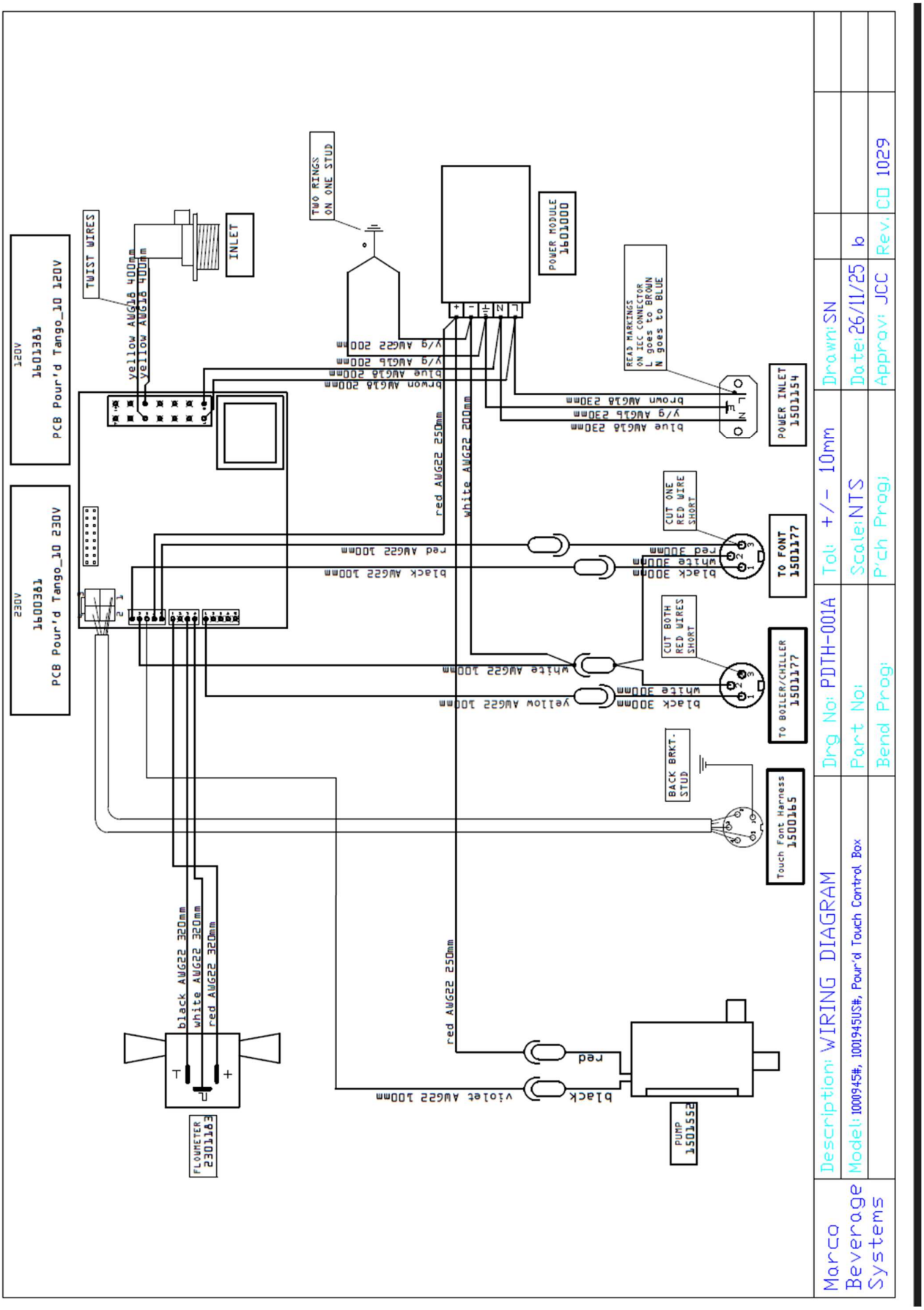
TROUBLESHOOTING

	Reported Issue	Component	Check
1.	Not dispensing water	Valve Inlet Solenoid 5/16" Push fit (230V-1502204/120V-1502205) 	Check power supply from PCB/230V ok. If 230V from PCB replace inlet Solenoid
2.	Inaccurate water volumes	Digimesa Flow Meter (2301183) 	Recalibrate the machine as per manual If issue persists check power supply from PCB/230V ok. If 230V from PCB replace Flow Meter
3.	Not dispensing water	PCB Tango_9 230V / 110V (100397/100398 	Check power supply from 230V ok. Check power between PCB and components/ If components not receiving power, replace PCB
4.	Inaccurate volume or Not dispensing concentrate	Diaphram Pump (1501552) 	-Inaccurate Volume Recalibrate the machine as per manual If issue persists check power supply from PCB/230V ok. If 230V from PCB replace Pump -Not dispensing If issue persists check power supply from PCB/230V ok. If 230V from PCB replace Pump

8. ELECTRICAL SCHEMATICS

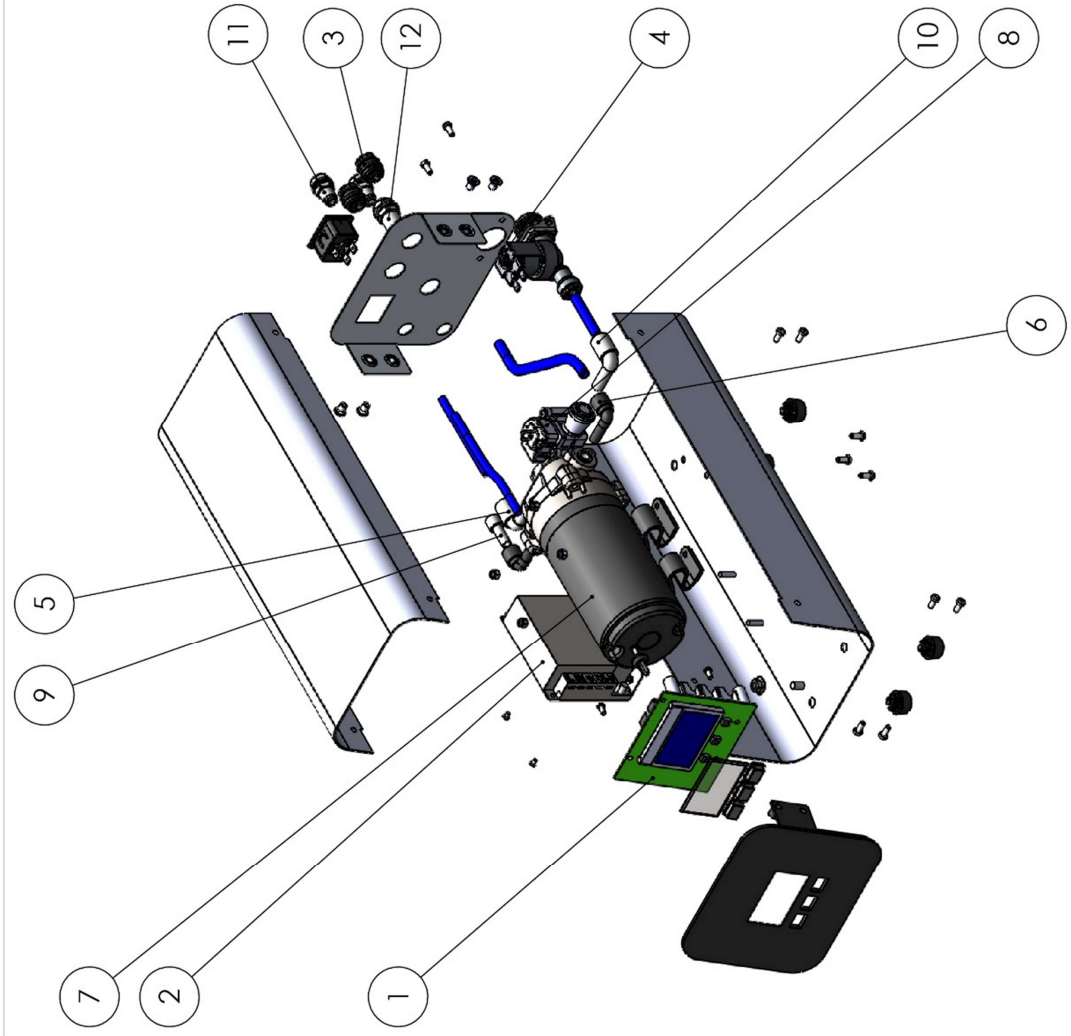
Wiring Diagram




120V
1601361
PCB Pour'd Tango_10 120V
230V
1600361
PCB Pour'd Tango_10 230V
TWIST WIRES
INLET
yellow AWG18 400mm
yellow AWG18 400mm
TWO RINGS ON ONE STUD
POWER MODULE 1601000
READ MARKINGS ON IEC CONNECTOR
L goes to BROWN
N goes to BLUE
POWER INLET 1501154
brown AWG18 230mm
v/g AWG18 230mm
blue AWG18 230mm
brown AWG18 200mm
blue AWG18 200mm
v/g AWG22 200mm
v/g AWG22 200mm
red AWG22 250mm
white AWG22 200mm
CUT ONE RED WIRE SHORT
TO FONT 1501177
red 300mm
white 300mm
black 300mm
black AWG22 100mm
red AWG22 100mm
CUT BOTH RED WIRES SHORT
TO BOILER/CHILLER 1501177
white 300mm
black 300mm
white AWG22 100mm
yellow AWG22 100mm
BACK BRKT-STUD
Touch Font Harness 1500165
black AWG22 320mm
white AWG22 320mm
red AWG22 320mm
FLOWMETER 2301163
red AWG22 250mm
red
black
violet AWG22 100mm
PUMP 1501552
Marco Beverage Systems
Description: WIRING DIAGRAM
Model: 1000945#, 1001945US#, Pour'd Touch Control Box
Drg No: PDTH-001A
Part No:
Bend Progi
Tol: +/- 10mm
Scale: NTS
P'ch Progi
Drawn: SN
Date: 26/11/25
Approv: JCC
b
Rev.
CO 1029

9. SPARE PARTS

ITEM NO.	PART NUMBER	DESCRIPTION	QTY.
1	1600397 / 1600398	POUR'D PCB 240V / POUR'D PCB 110V	1
2	1601000	Power Supply 24V Dc	1
3	1501177	Harness SP9 Boiler Lead 3 core DIN	2
4	1502196/1502198	Valve Inlet Solenoid - 1/4" push fit Hydralectric EV118/FSW	1
5	1400774	3/8" - 1/4" stem to push fit elbow	1
6	1400832	Elbow Tube-toTube Adaptor, 8mm PM220808E	2
7	1501552	Aquatec CDP 5800 Pump	1
8	2301183	Flow Meter	1
9	1400839	Reducer 5/16 to 1/4 JG PI0610085	1
10	1400777	3/8" - 5/16" stem to push fit elbow	1
11	1400436	Bulkhead Connector 1/4" (Legris)	2
12	1400437	Bulkhead Connector 5/16" (Legris)	1
13	1501488	EU Plug	
14	1501489	UK Plug	
15	1501506	US Plug	

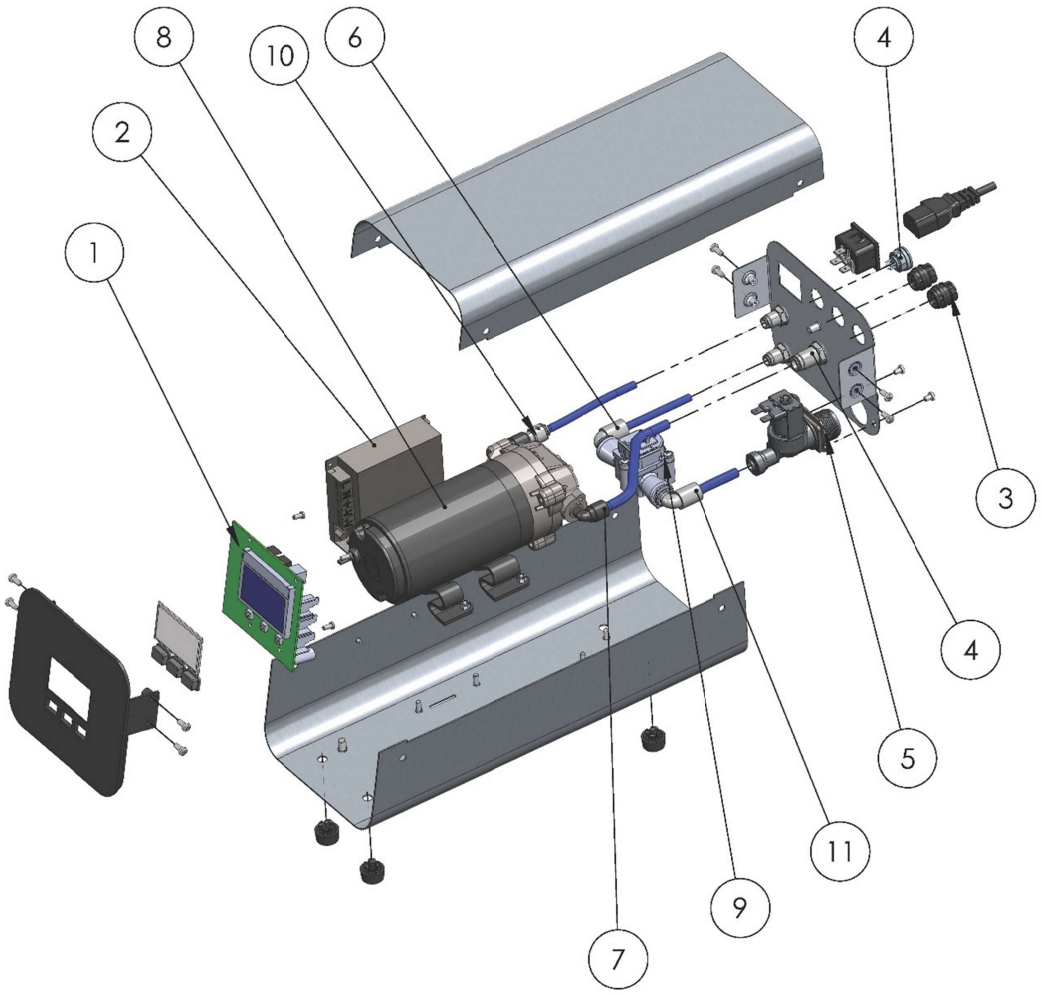


marco

UNLESS OTHERWISE SPECIFIED:
DIMENSIONS ARE IN MILLIMETERS
TOLERANCES: LINEAR: +/-0.2mm
ANGULAR: +/-0.5°

DESCRIPTION: 1000944 Pour'D Spare Parts List
DWG NO.:
MATERIAL:

DRAWN BY: SB — 03/03/2023
APPROVED BY: TM — 09-03-2023
REVISION: — CO: 878
SCALE:1:20



ITEM NO.	PART NUMBER	DESCRIPTION	QTY.
1	1600397 / 1600398	POUR'D PCB 240V / POUR'D PCB 110V	1
2	1601000	Power Supply 24V Dc	1
3	1501177	Harness SP9 Boiler Lead 3 core DIN	2
4	1500165	Wiring Harness POUR'D Touch C. Box	1
5	1502196	Valve Inlet Solenoid 1/4" push fit	1
6	1400774	3/8" - 1/4" stem to push fit elbow	1
7	1400832	Elbow Tube-toTube Adaptor, 8mm PM220808E	3
8	1501552	Aquatec CDP 5800 Pump	1
9	2301183	Flow Meter Digmesa	1
10	1400839	5/16"-1/4" Stem-Pushfit Reducer (John Guest)	2
11	1400777	3/8" - 5/16" stem to push fit elbow	1
12	1501488	EU Plug	
13	1501489	UK Plug	
14	1501506	US Plug	

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UNLESS OTHERWISE SPECIFIED:
DIMENSIONS ARE IN MILLIMETERS
TOLERANCES: LINEAR: +/-0.2mm
ANGULAR: +/-0.5°

DESCRIPTION:	POUR'D Touch Control Box 30:1	DRAWN BY	JL		12-01-26	
DWG NO.:	1000945 POUR'D Touch Control Box 30.1	APPROVED BY	BB		13-01-26	
MATERIAL:	mm	REVISION	a	CO:	1029	SCALE:1:5

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